

Bankwest Ideas Lab Monthly Prize Draw Competition

Terms and Conditions

- 1. This competition commences at 12:00am Australian Eastern Standard Time ('AEST') on Thursday 1 August 2024 and closes at 11:59pm AEST on Thursday 31 July 2025 ('Promotional Period'). Taking part in this competition constitutes acceptance of these terms and conditions.
- 2. Bankwest, a division of Commonwealth Bank of Australia ABN 48 123 123 124 AFSL/ Australian credit licence 234945, Bankwest Place, 300 Murray Street, Perth WA 6000, ph. 13 17 19, authorised under ACT Permit No. TP 24/01410 is the promoter of this competition ('Promoter').
- 3. Entry is open to Australian residents who:
 - a) Are aged 18 years of age and older; and
 - b) Are a current member of the Ideas Lab panel on the date of the draw ('Eligible Entrants').
 - To become a member of the Ideas Lab panel you must:
 - c) Receive an invitation from the Promoter to participate in the Bankwest Ideas Lab Panel (by way of an email, online advertising or any other media);
 - d) Visit the Bankwest Ideas Lab website at www.bankwest.com.au/ideaslab ('Website'); and
 - e) Complete a qualifying survey available on the Website by answering the qualifying survey questions and submitting the completed qualifying survey ('Qualifying Survey');
 - f) Receive an email notification from the Promoter notifying the Eligible Entrant that he or she has been accepted for participation in the Bankwest Ideas Lab Panel ('Confirmation Email'); deeming he/she is an Eligible Registration ('Eligible Registration').
- 4. To enter, the Promoter will send via email additional surveys to Eligible Entrants to complete. For each Survey completed and submitted during the specified Entry Periods in clause 6, Eligible Entrants will receive one entry into the Promotion ('Valid Entry'). Each survey may only be completed once by an Eligible Entrant.



- 5. The winner(s) of the competition will be:
 - a) The first four (4) Valid Entries for each Month selected by computerised random draws on the Draw Date and Times set out in clause 6 at Qualtrics, 1 Denison Street, North Sydney NSW 2060 ('Draw Location').
- 6. Monthly Prize draw details are as follows (all times given are AEST unless otherwise specified):

| Month | Entry Period | Prize | Draw Date & Time | Notification Date |
|-------|---|---------------------------------------|------------------------|----------------------|
| 1 | 12:00am 01/08/24 to 11:59pm 31/08/24 | 4 x \$100 GiftPay Electronic Cards | 02/09/24 at 11:30am | 09/09/24 |
| 2 | 12:00am 01/09/24 to 11:59pm 30/09/24 | 4 x \$100 GiftPay Electronic Cards | 01/10/24 at 11:30am | 08/10/24 |
| 3 | 12:00am 01/10/24 to 11:59pm 31/10/24 | 4 x \$100 GiftPay Electronic Cards | 01/11/24 at 11:30am | 08/11/24 |
| 4 | 12:00am 01/11/24 to 11:59pm 30/11/24 | 4 x \$100 GiftPay Electronic Cards | 02/12/24 at 11:30am | 09/12/24 |
| 5 | 12:00am 01/12/24 to 11:59pm 31/12/24 | 4 x \$100 GiftPay Electronic Cards | 01/01/25 at 11:30am | 08/01/25 |
| 6 | 12:00am 01/01/25 to 11:59pm 31/01/25 | 4 x \$100 GiftPay Electronic Cards | 03/02/25 at 11:30am | 10/02/25 |
| 7 | 12:00am 01/02/25 to 11:59pm 28/02/25 | 4 x \$100 GiftPay Electronic Cards | 03/03/25 at 11:30am | 10/03/25 |
| 8 | 12:00am 01/03/25 to 11:59pm 31/03/25 | 4 x \$100 GiftPay Electronic Cards | 01/04/25 at 11:30am | 08/04/25 |
| 9 | 12:00am 01/04/25 to 11:59pm 30/04/25 | 4 x \$100 GiftPay Electronic Cards | 01/05/25 at 11:30am | 08/05/25 |
| 10 | 12:00am 01/05/25 to 11:59pm 31/05/25 | 4 x \$100 GiftPay Electronic Cards | 02/06/25 at 11:30am | 09/06/25 |
| 11 | 12:00am 01/06/25 to 11:59pm 30/06/25 | 4 x \$100 GiftPay Electronic Cards | 01/07/25 at 11:30am | 08/07/25 |
| 12 | 12:00am 01/07/25 to 11:59pm 31/07/25 | 4 x \$100 GiftPay Electronic Cards | 01/08/25 at 11:30am | 08/08/25 |

- 7. The winners will be notified in writing by email from Bankwest Ideas Lab Panel on the dates set out in clause 6. The winner(s) details will also be announced via email to the entire Bankwest Ideas Lab Panel.
- 8. Winners must claim their prize in the manner set out in the email informing them that they have won.



- 9. There are forty eight (48) prizes to be won, each consisting of a \$100 Electronic GiftPay gift card ('Prize'). Conditions and exclusions apply to the electronic Giftpay.com.au voucher. For full terms and conditions, visit Giftpay.com.au or email: support@giftpay.com.au. Prizes are not transferable or redeemable for cash. The total prize pool value is \$4,800.
- 10. If any Prize remain unclaimed after 3 months of the draw date, the Promoter will conduct an unclaimed prize draw in the same manner and place as the original draw on the Redraw dates and times set out in clause 11, subject to any directions from the Office of Liquor, Gaming and Racing (NSW) or given under the Lottery and Gaming Regulations 2008 (SA). If the new winner does not claim the Prize within 14 days, the process set out in Clause 11 shall be applied again, and so on until the Prize has been claimed.
- 11. The Prize Redraw Schedule is as follow (all times given are AEST unless otherwise specified):

| Month | Entry Period | Redraw Date & Time | Redraw Notification Date |
|-------|---|---------------------|-----------------------------|
| 1 | 12:00am 01/08/24 to 11:59pm 31/08/24 | 02/12/24 at 11:30am | 09/12/24 |
| 2 | 12:00am 01/09/24 to 11:59pm 30/09/24 | 01/01/25 at 11:30am | 08/01/25 |
| 3 | 12:00am 01/10/24 to 11:59pm 31/10/24 | 03/02/25 at 11:30am | 10/02/25 |
| 4 | 12:00am 01/11/24 to 11:59pm 30/11/24 | 03/03/25 at 11:30am | 10/03/25 |
| 5 | 12:00am 01/12/24 to 11:59pm 31/12/24 | 01/04/25 at 11:30am | 08/04/25 |
| 6 | 12:00am 01/01/25 to 11:59pm 31/01/25 | 01/05/25 at 11:30am | 08/05/25 |
| 7 | 12:00am 01/02/25 to 11:59pm 28/02/25 | 02/06/25 at 11:30am | 09/06/25 |
| 8 | 12:00am 01/03/25 to 11:59pm 31/03/25 | 01/07/25 at 11:30am | 08/07/25 |
| 9 | 12:00am 01/04/25 to 11:59pm 30/04/25 | 01/08/25 at 11:30am | 08/08/25 |
| 10 | 12:00am 01/05/25 to 11:59pm 31/05/25 | 01/09/25 at 11:30am | 08/09/25 |
| 11 | 12:00am 01/06/25 to 11:59pm 30/06/25 | 01/10/25 at 11:30am | 08/10/25 |



| Month | Entry Period | Redraw Date & Time | Redraw Notification Date |
|-------|---|---------------------|-----------------------------|
| 12 | 12:00am 01/07/25 to 11:59pm 31/07/25 | 03/11/25 at 11:30am | 10/11/25 |

- 12. As a condition of claiming the Prize each Winner consents, or the Winner'(s) parents(s) or guardians(s) consent, to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in media for an unlimited period of time without remuneration for the purpose of promoting this Competitions (including and outcome), the Promoter and or products/services supplied by the Promoter.
- 13. Bankwest accepts no responsibility for loss or damage to prizes in transit.
- 14. No correspondence will be entered into. The Promoter's decision is final.
- 15. Directors and employees of the Commonwealth Bank Group including their immediate families, its agencies and companies associated with this competition are ineligible to enter.
- 16. To the extent permitted by law, the Promoter and its related entities and their respective directors, officers, employees and agents will not be liable for any personal injury, loss or damage, whatsoever which is suffered or sustained (including, but not limited to indirect or consequential, financial or other loss) to or by an Entrant or Winner.
- 17. The Winner accepts the Prize 'as is' and acknowledge that the Promoter accepts no responsibility for any tax implications that may arise from their Prize. Beneficiaries of the Prize should seek advice from the Australian Tax Office or their own taxation adviser or independent financial adviser.
- 18. The Promoter will use its best endeavours to provide the Prize stated. If the Prizes are unavailable for whatever reason, the Promoter reserves the right to substitute for that Prize or item a prize of an equivalent value subject to any written directions given under applicable trade promotion laws and regulations.
- 19. The Promoter reserves the right, at any time, in its sole discretion, to verify the validity of entries and Entrants (including an Entrant's identity, age, place of residence) and reserves the right, in its sole discretion, to disqualify any Entrant whom the Promoter has reason to believe has breached any of these terms, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 20. If for any reason this Promotion is not capable of running as planned (including, but not limited to infection by computer virus, bugs, unauthorised intervention,



fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion), the Promoter may, subject to the approval of all relevant regulatory authorities, take any action that may be available including cancelling, terminating, modifying or suspending the Promotion.

- 21. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 22. Nothing in these terms limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the states and territories of Australia (Non-Excludable Guarantees).
- 23. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and its related entities (including its respective directors, officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of:
 - a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - b) any theft, unauthorised access or third party interference;
 - any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - d) any variation in Prize value to that stated in these terms;
 - e) any tax liability incurred by a beneficiary of a Prize (including an Entrant and the Prize Recipient);
 - f) use/taking of the Prize;
 - g) the Promotion.
- 24. All entries become the sole property of the Promoter. The Promoter collects your personal information so that it may process your entry, administer this Promotion and contact you regarding information on products or services that may be of interest to you.



Privacy Notice

We have collected this information to enter you in the Bankwest Ideas Lab Monthly Prize Draw Competition. Bankwest will not disclose this information for any other purpose. The information you give us is held confidentially and not passed on to any third parties except for our related bodies corporate, agents and contractors for the fulfilment of this competition. Our Privacy Statement explains how we may collect, use, and share your information, how to access your personal information and correct it when its wrong, how to make a privacy related complaint and how we deal with it. Sometimes we update our Privacy Statement, and you can always find the most up to date version on the Bankwest website.